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**CONFIRMATION NO. 6210** 

SERIAL NUMBER 09/874,082	6/04/2001 RULE	<b>CLA</b> :		GROUP ART UNIT 2122		UNIT	ATTORNEY DOCKET NO. 10004623-1	
Tim M. Hober Steve M. Fran ** CONTINUING DA ** FOREIGN APPLI	ne, Meridian, ID; ock, Boise, ID; ie, Boise, ID; TA ************************************	****						
Foreign Priority claimed yes no  35 USC 119 (a-d) conditions yes no Met after Met Allowance  Verified and Acknowledged Examiner's Signature Initials			TATE OR OUNTRY ID	SHEETS TOT CLAI		MS	INDEPENDENT CLAIMS 7	
ADDRESS HEWLETT-PACKAR Intellectual Property P.O. Box 272400 Fort Collins, CO 805	Administration							
TITLE Network-based tech	nical support and diagnos	stics						
RECEIVED No.	EES: Authority has been given in Paper o to charge/credit DEPOSIT ACCOUNT o for following:			☐ All Fees ☐ 1.16 Fees (Filing) ☐ 1.17 Fees (Processing Ext. of time) ☐ 1.18 Fees (Issue) ☐ Other ☐ Credit				